

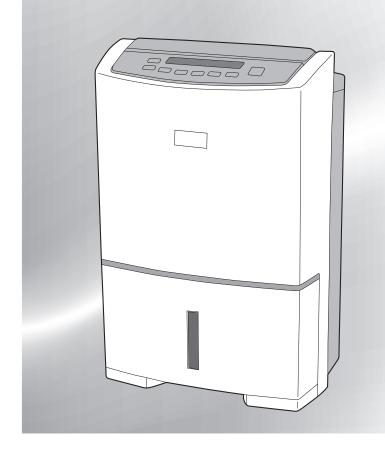
### DEHUMIDIFIER

# MODEL **MJ-EV38HR-A**

**INSTRUCTION MANUAL** 

### **Features**

- Compact and powerful
- Inverter technology, energy saving
- Air purifying function with PM2.5 filter



#### **Table of Contents** page Recommended Ways of 2 Using the Unit Before Using the Unit 3 Precautions 5 Warning 5 Tips on Dehumidification 6 Features of This Dehumidifier Names and Functions of Parts 7 7 8 Front/Back Control Panel/Inverter Indicator/LCD Display 9 Before Using Your Dehumidifier 9 Carrying the Unit Drying Laundry 10 INTELLIGENT LAUNDRY Dehumidifying 12 EASY/ECO AUTO/HIGH/LOW/MILDEW GUARD Cleaning the Air (AIR PURIFIER) 15 Replacement Parts 15 Using Child Lock 15 • Using Louvre 16 Using Timer 17 OFF TIMER/ON TIMER Drying Inside Operation 18 Draining 19 Continuous Drainage 20 Maintenance 21 Storage 21 Troubleshooting 22 Specifications **Back cover**

In order to ensure correct usage, please read this instruction manual carefully and retain it for future reference.

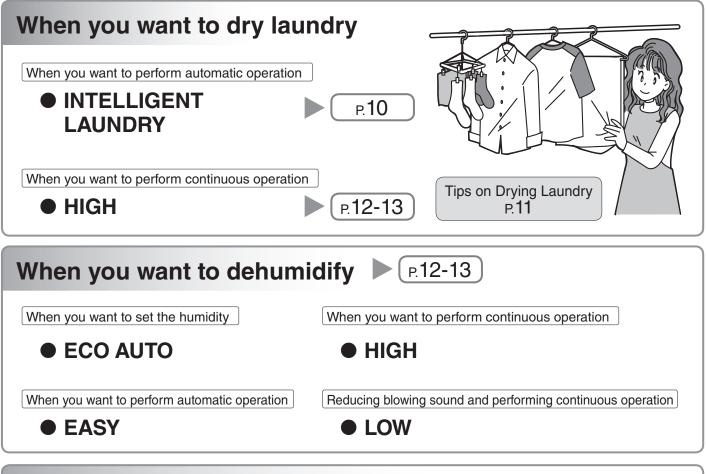
Disposal

- Before accepting the Warranty at the time of purchase, please make sure that the date of purchase, place of purchase and other items are correctly filled in the form.
- This appliance is not intended for users (including children) with insufficient physiological, sensory or mental capabilities or the lack of experience or knowledge, unless it is used under the supervision or instruction of a qualified safety personnel.
- Children should be supervised to ensure that they do not play with the appliance.
- If the power cord is damaged, it must be replaced by the manufacturer, its services agent or any suitably gualified electrical person in order to avoid a hazard.

Operating roubleshooting

**Back cover** 

# **Recommended Ways of Using the Unit**



### When you are worried about mildew in the bathroom

MILDEW GUARD

P.12.14

### When you want to clean the air

• AIR PURIFIER

Р.15

### **Frequently Asked Questions**



### Why is there still condensation on the windows in the morning?

A. The dehumidifier can take a few weeks to reduce the moisture in your home to an acceptable level. This is best done by setting the unit to High and leaving it on 24 hours a day. We also recommend the unit be moved from room to room. After this initial few weeks the unit can then be set to one of the auto modes 50~70 and this will maintain the Humidity to your desired level. On cold mornings there may still be a small amount of condensation on the windows.



### Can I leave my Dehumidifier turned on 24 hours a day?

A. No problem. The unit can to be left running unattended. It will switch off automatically when the tank gets full or the required humidity is reached.

## recautions

The following diagrams indicate circumstances where danger can result from mishandling the unit.



Mishandling may result in

fatal or serious injuries.

cord.

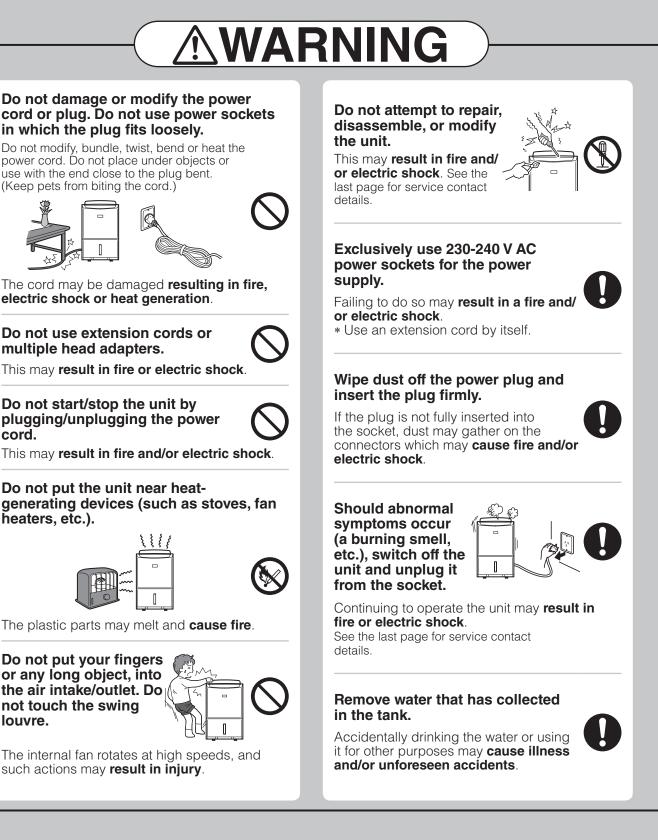
louvre.

# 

Mishandling may result in minor injuries or damage to your home or property, etc.

Meanings of the graphic symbols used in this manual and on the unit are explained below.







### Precautions (Cont.)

# 

#### Do not cover an air outlet or air intake with laundry, cloth, curtain, etc.



This results in poor ventilation and may **cause heat generation/fire**.

### Do not put vases or any other objects filled with water on the unit.

Water may leak into the unit adversely affecting electric insulation and **cause electric shock and/or fire** by short-circuiting.



Do not use the unit in a bathroom or other location where it is likely to come into contact with water, or wash it with water.

Exposure to water may **result in fire or electric shock** caused by an electric leak.

Do not use the unit where it may be exposed to direct sunlight or other weather conditions.



(This unit is for indoor use only.)

This may cause overheating, electric shock and/or fire caused by an electric leak.

Do not use the unit in narrow, enclosed places such as inside closets, between pieces of furniture, etc.



This results in poor ventilation and may cause heat generation and/or fire.

Do not use combustion appliances in the path of the air outlet. This may cause incomplete combustion in the appliance.

#### Do not use the unit in places that may be subject to oil or flammable gas leakage.

Such a leak around the unit may **cause** combustion and fire.



In addition, chemicals and solvents evaporated in the air may deteriorate the unit (crack the main body) and cause water in the tank to leak, **resulting in damage to property**.

#### Do not use the unit in places where chemicals are used (such as hospitals, factories, laboratories or beauty salons).

Chemicals and solvents evaporated in the air may harm the unit and cause water in the tank to leak, **resulting in damage to property**.



### Do not use the unit for special

purposes, such as preservation of food, art or scientific works.



This may negatively affect the quality of the items stored.

#### Do not point airflow from the unit directly at the body for a prolonged period of time.



Be especially careful when using the unit where there is someone who is unable to a

is someone who is unable to adjust the humidity (infant, child, or elderly person).

If air-flow is directed at the body for long periods, it may **harm one's physical condition and lead to dehydration**.

### Do not stand on, sit on or lean against the unit.

As the unit is on casters, it may move, tip vover, or fall **causing personal injury**.

# Do not remove the Styrofoam from the floating element.

The floating element will not be able to detect a full tank resulting in water leakage,

which may damage surrounding objects or cause electric shock and/or an electric leak.

#### Do not drain water continuously if there is a possibility that temperature around the hose could drop to freezing point.



Water inside the hose may freeze and prevent the water in the tank from flowing out. The water may leak from the unit and **damage surrounding objects**.

### Install the unit in a location where the floor is flat and stable.

If the unit falls over, the water collected in the water tank may leak **damaging surrounding objects and in turn result in fire or electric shock caused by an electrical leak**.



#### Before moving the unit always switch it off, unplug it and remove water from the water tank.

Moving the unit with water in its tank may cause the water to leak and **damage the** surrounding objects and in turn result in electric shock and/or an electric leak.

# After emptying the tank, transport the unit by grasping the handle firmly.

Losing your footing while carrying the unit may cause personal injury or damage to the floor.



# **ACAUTION**

### Grasp the plug and remove from the power socket.

When removing the plug from the power socket, do not pull on it diagonally or by the cord as this

may cause the projections/wiring to be damaged resulting in a short circuit, electric shock or fire.

Switch the unit off and unplug from the power source when cleaning it.



When the unit is on, the internal fan rotates at high speeds and may **cause injury**.

#### Unplug the unit from the power source when not using the unit for an extended period of time.

Otherwise it may **cause fire and/or** electric shock caused by an electric leak.

When draining water continuously or left unattended for long periods, inspect the unit every two weeks.

When the filter or hose is clogged with foreign materials or dirt, **the dehumidification operation is disabled and may cause leakage**.

When using the continuous drainage outlet, make sure to position the hose so that the water drains without obstruction.

The water in the tank may leak and **damage surrounding objects**.

Use the unit with caution in rooms where the walls, furniture and art work are vulnerable to dry air, as it may cause cracks and warping.



### • Keep the unit always in an upright position.

Inclining the unit may cause water in the tank to leak into the unit, **resulting in malfunction**. Should you incline the unit accidentally, contact service number on the last page for advice.

#### Do not carry or store the unit horizontally.

This may **result in malfunctions**. Such malfunctions are NOT covered under warranty.



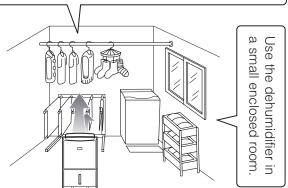
# Tips on Dehumidification

### Drain the water tank before use.

## **Close the door and windows during operation.**

### Drying laundry

- Remove water from the laundry.
- Pull to remove any wrinkles on the laundry.
- Use swinging louvre to blow air to the laundry.
- Keep enough space between the laundry to allow air to pass through.

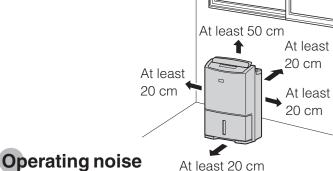


#### In winter, drying becomes easier if you also use a heater to raise the room temperature to approximately 16°C or more.

- Drying times will vary depending on the type of the laundry and the room temperature. The low temperature may double the drying time of normal temperature. (Low temperature means approx. 10°C while normal temperature means above 20°C.)
- The strong airflow is blown from the top right point of the unit.

### Installing your dehumidifier

Make sure to leave some space around the unit to ensure good results.



#### Place the unit on top of a mat. This reduces vibration and noise. It also prevents leaving depressions on carpets.

# Features of This Dehumidifier

### Room temperature may rise 2–6°C during operation.

The dehumidifier does not have a cooler function. Due to heat produced during operation, the room temperature may rise  $2-6^{\circ}$ C. As a result, the unit may blow warm air, but this is not due to a malfunction. (During winter, the air may not feel warm as the temperature is below body temperature.)

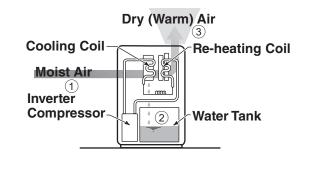
### How does the dehumidifier work?

If you pour cold water into a cup, the air around it becomes cold, causing water droplets to form on the surface of the cup.

The dehumidifier takes advantage of this phenomenon to remove moisture from the air.

- ① The unit draws air from the room, cools it with its cooling coil, causing the moisture to transform into water droplets.
- 2 The water droplets fall into the water tank.
- ③ Dehumidified air is heated by the re-heating coil, and then blown out.

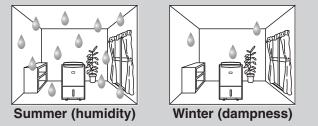
The humidity of the room is thus reduced by repeating the above steps.



### The amount of dehumidifying becomes less in winter.

When the temperature and humidity are low, the amount of water collected is decreased.

In winter, because the temperature is lower than in summer, the effect of the dehumidifier is greatly reduced as shown in the graph on the right. Although only a little water collects in the tank, this is not a malfunction.



### Defrosting operation

r, the

Inverter

### The unit can operate in a room temperature range of 5–35°C.

The inverter is a device that controls the rotational speed of the

compressor motor. When an operation starts immediately or in

other situations, strong dehumidification is performed at a high

motor speed. When the humidity becomes stable, the motor speed is decreased to continue the operation economically.

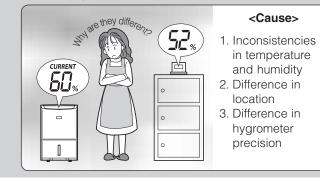
If the room temperature exceeds 35°C, the unit may operate in blower mode or increase the airflow. This is because the temperature within the unit rises causing the protection mechanism to operate. In order to lower the internal temperature of the unit, use the unit with the swing stopped and louvre vertical.

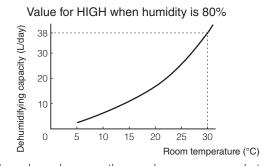
 If the temperature is below 5°C, only the blower is operational to prevent the extracted water freeze.

### The humidity reading on the unit may differ from a hygrometer in the same room.

Even in the same room, temperature and humidity levels may differ from place to place. If the hygrometer and the unit are in different parts of the room, the humidity levels are prone to differ. Moreover, humidity levels differ between places that have good and no airflow.

Use the reading on the unit as an estimate.

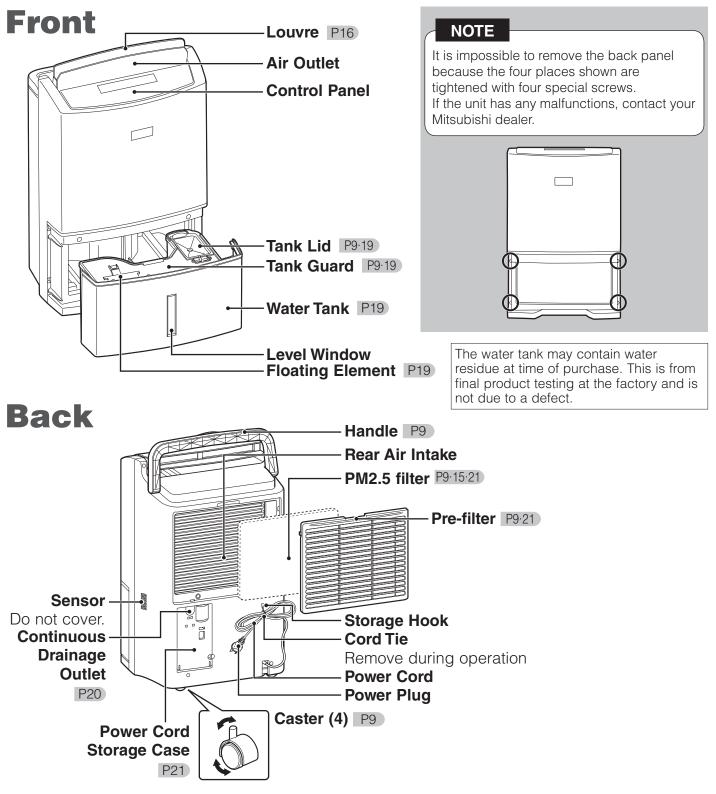




- The values shown on the graph were measured at constant temperature and humidity and do not reflect values obtained in actual usage conditions.
- The amount of dehumidifying varies depending on the operation mode.

When the room temperature drops to about 15°C, defrosting operation starts. The operation runs every 70 minutes. Compressor stops, airflow is delivered and the melted frost then drips into the water tank.

# **Names and Functions of Parts**



#### What is the PM2.5 filter?

The PM2.5 filter has a two-layer structure consisting of a white dust filter and a blue deodorizing filter. The fine mesh filter can catch PM2.5 and dust.

The fibres contain a special deodorant and anti-bacterial agent (antiallergen, anti bacterial and degerming).

This filter cannot remove cigarette smoke and poisonous gases in smoke (e.g. carbon monoxide).

### Accessory

### • PM2.5 filter

PM2.5 filter is supplied with the appliance at the time of purchase.

Please install it before using the appliance. P9

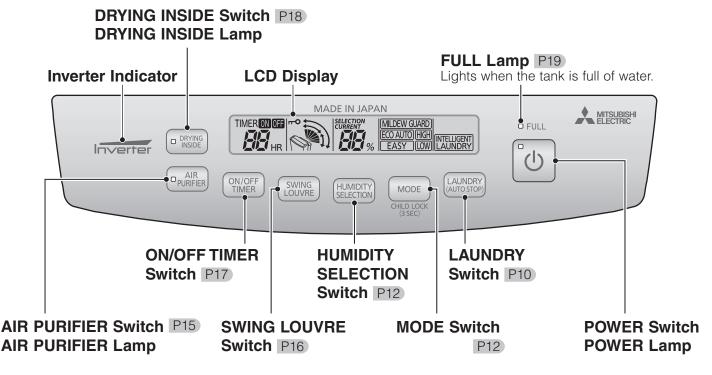


PM2.5 filter for replacement P15

**Before Using the Unit** 

### **Names and Functions of Parts (Cont.)**

### **Control Panel**



- The dehumidifier remembers the operation mode. Even if the power plug is disconnected or the power is turned off, the unit restarts at the previous setting.
  - In the case of a power outage during operation, the dehumidifier will restart operation upon restoration in the operation mode before the power outage.

### **Inverter Indicator**

### Indicates the operation level of the selected operation mode.



Power-saving operation

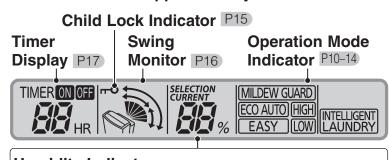
Information

High-power operation

• This indicator does not light during AIR PURIFIER operation and DRYING INSIDE operation, when the water tank becomes full, and when an error occurs.

### **LCD Display**

- All of the indicators on the LCD display are shown for explanation purposes.
- When any switch is pressed, the LCD backlight will turn on for approximately 10 seconds.



### **Humidity Indicator**

- Indicates the approximate humidity.
- Insert the power plug into the power socket to display the current humidity.
- **CURRENT** ...Current humidity is displayed. The humidity is displayed in a range from 30 to 80%
  - When the humidity is less than 30%: "30%" is displayed.
  - When the humidity is more than 80%: "80%" is displayed.
- **SELECTION** ... Humidity Setting is displayed.
- (Only in ECO AUTO mode)

# **Before Using Your Dehumidifier**

### Setting the PM2.5 filter

The PM2.5 filter is supplied with the unit at time of purchase. Please install it before using the unit.

Remove the PM2.5 filter from the polyethylene bag.

### Remove the pre-filter.



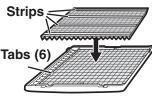
Pull the pre-filter toward you, and then remove it.

Performance is unaffected even if the metal fin inside the unit are slightly bent.



### Set the PM2.5 filter.

With the strips facing up, set the filter inside the tabs on the prefilter.



### Set the pre-filter.

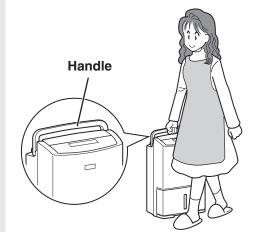


Insert the bottom tabs into the unit until they click.

Make sure the PM2.5 filter is attached on the unit. If it is not, fine dust will enter inside the unit and cause a malfunction.

# **Carrying the Unit**

### Hold the handle and move it.

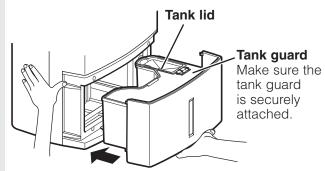


Casters can be used to move the unit.

First make sure to remove water from the water tank and close the louvre before carrying the unit.

- If casters are unable to roll smoothly, do not use excessive force to move this unit so as to prevent overturning.
- Do not carry the unit by holding the louvre.
- Do not put the unit in horizontal position during carrying as this may cause malfunctions.
- Use casters to move the unit steadily in one direction.
- Lift the unit up to go over the doorsill or stairs and do not use casters to move the unit over the shaggy carpet as this may damage the carpet.
- Do not allow the power cord to be pulled into the casters, as this may damage the cord.

# Inserting the water tank correctly



# Plugging the power cord into the power socket



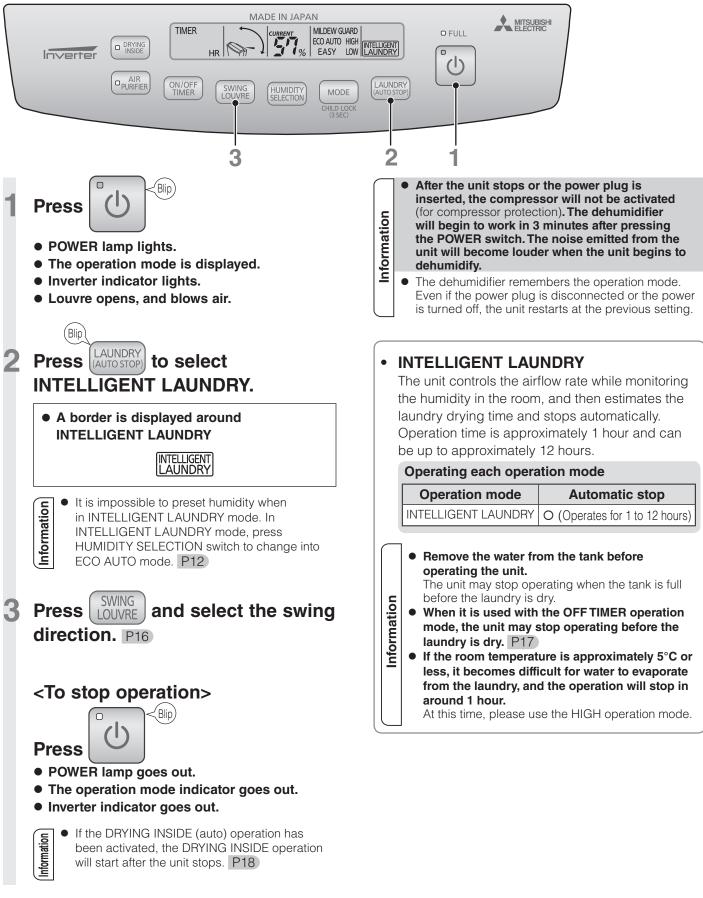
Use a 230-240 V AC power socket only.

### • The current humidity is indicated.

If the louvre is open, it closes automatically.

# **Drying Laundry**

When in the operation of INTELLIGENT LAUNDRY, the unit will estimate the laundry drying time and stop automatically.



### **Tips on Drying Laundry**

Make full use of the laundry drying operation to shorten the laundry drying time.

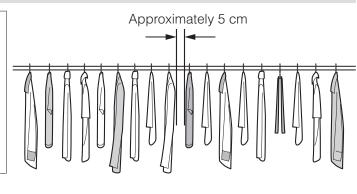
#### How to Hang Clothes

- Pull to remove any wrinkles on the laundry.
- Properly space the laundry for better ventilation (approximately 5 cm between the laundry).
- Hang out the laundry which is difficult to dry to the place with good ventilation.

The drying time for the thicker parts of the laundry is probably longer.

<The following conditions will cause longer drying time>

- The laundry is of a large volume.
- The room temperature is lower. P5 When the temperature is low (approximately 10°C), the drying time is twice as long as that at normal temperature (approximately 20°C).
- The room is big.



#### Placing the Dehumidifier

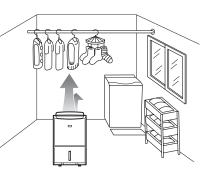
• Place the dehumidifier so that its back faces the laundry. Air blows from the top of the dehumidifier towards the back.

#### How to Blow Air at Clothes

- Use swinging louvre to send air all over the laundry. P16 The drying time of the part where the air cannot reach is longer.
- The laundry is of a large volume. Shift the position of the laundry during drying so that each part can get the blowing air.

#### About the Room for Hanging Clothes

- In a small room, it is recommended that the door and window be closed before dehumidifying.
   It is effective not only to dehumidify, but also to dry the laundry as soon as possible.
- When the room temperature is low such as in winter Use a heater in combination with the dehumidifier in order to raise the room temperature to approximately 16°C or more, so that it is easy to dry the laundry.



### Using the unit to dry clothes hung in a room is recommended on days such as the following.

#### Cloudy and rainy days



During the days of high humidity weather, the laundry will take a long time to dry.

### Days with a lot of pollen and dust in the air



Drying the laundry indoor can prevent pollen particles and other dirt from attaching to the laundry.

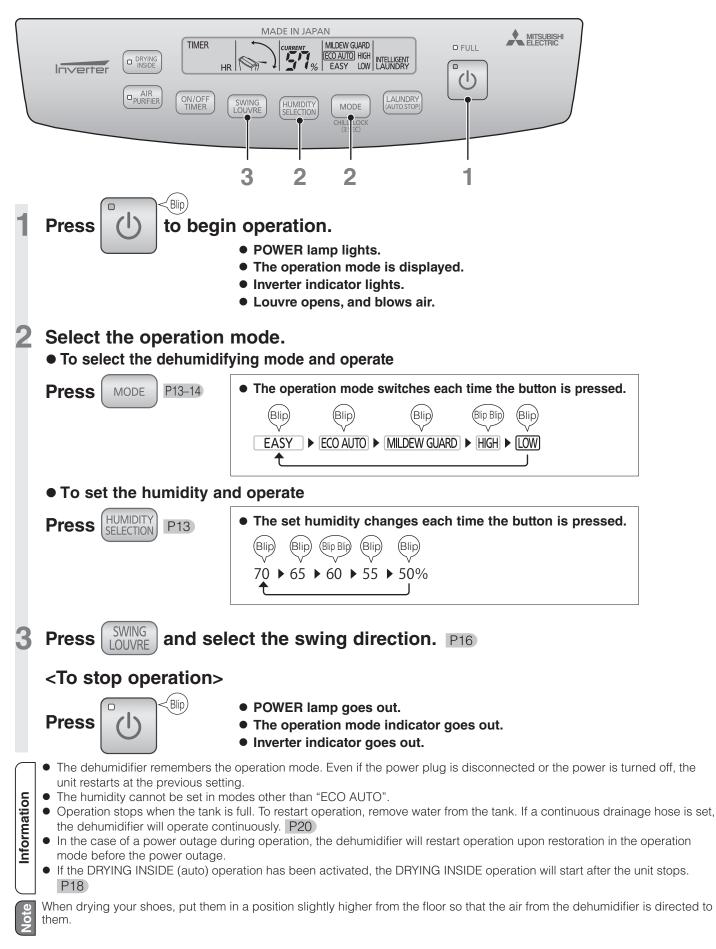
 Days you are unable to bring in the laundry during daylight hours



After sunset, as the outdoor air becomes cool, the dried laundry will absorb moisture.

# Dehumidifying

The operation mode can be selected accordingly to the situation.



### EASY

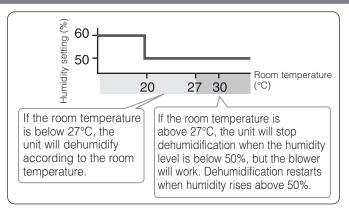
To relieve the discomfort from dampness, the unit operates intermittently after the automatic switching of airflow rate. Blowing air is used to control the room temperature rise if the room temperature is high. It is recommended when you want to maintain the comfortable level of humidity.

• If the set humidity level is reached, sometimes the blower/louvre will stop operating.

#### Installing the dehumidifier

Place the dehumidifier in the room to use it. (Make sure the back of the dehumidifier is not too close to any walls) P5





### ECO AUTO

In order to maintain the humidity level, the unit operates intermittently after automatic switching of air flow rate.

- When the current humidity is lower than the set value, the unit will stop (both the blower/louvre will stop). It will restart if the humidity level is higher than the set value.
- For 6 minutes after the power is on, the unit will • begin operating regardless of the room humidity.

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• Sometimes it would take a long time to bring down the humidity depending on opening and closing frequency of the room door or the size or shape of the room.

#### Installing the dehumidifier

Place the dehumidifier in the room to use it. (Make sure the back of the dehumidifier is not too close to any walls) P5



### HIGH

The blower operates continuously in HIGH airflow mode.

The rotation speed of the compressor motor is increased.

It is recommended for strong dehumidification.

### LOW

The blower operates continuously in LOW airflow mode. The rotation speed of the compressor motor is decreased.

It is recommended when you want to dehumidify with lower blower sounds.

### <To confirm the humidity setting>

displayed. HUMIDITY SELECTION Press



• After displaying **SELECTION**, the current humidity setting is



After approximately 3 seconds, the display returns to the current humidity display.

### Installing the dehumidifier

Place the back of the dehumidifier towards a closet or wardrobe to use it.



### MILDEW GUARD

In this mode, the unit can dehumidify the bathroom to remove residual moisture and water drops, thus suppressing the mildew growth as a means of mildew prevention.

#### To install the unit



- For better results, do not turn on the room ventilation fan or open the window or door when the unit is operating.
- The results may vary depending on the size,floor and wall materials of the bathroom.
- There may be some residual water drops in the places that can collect water.
- Mildew growth may still occur due to the fungus type and conditions of the room.
  - <e.g.> Under the containers of the bathroom, deeper inside of closets and behind furniture and places with bad air flow.
- Places such as inside of the bathtub, under containers or where the blowing air cannot reach, cannot be dried.
- This mode does not remove existing mildew, scales and sticky liquids around the sinkhole.
- When it is used with the OFF TIMER mode, the unit may stop operating before completing the drying operation.

### About MILDEW GUARD mode

The unit continues to operate for about another 4 hours after the humidity decreases to 50% and then stops automatically.

Information

The operation time varies depending on temperature and humidity and ranges from approximately 4 hours (approximately 6 hours if the room temperature is below 20°C) to approximately 12 hours.

#### How is mildew growth suppressed?

Mildew is unable to produce new spores if it is dried as mycelia. This principle is applied to the MILDEW GUARD function. (However, the spores have high resistance to dryness.) "Research of Black Mold" Experimental data from General Incorporated Association Mold Prediction Laboratory

### Operating each operation mode

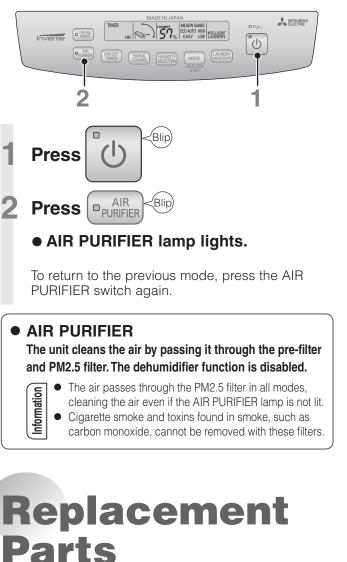
| 0 | peration mode | Automatic stop                 | Continuous operation | (je |
|---|---------------|--------------------------------|----------------------|-----|
|   | EASY          |                                | $	riangle^*$         | mat |
|   | ECO AUTO      | _                              | $\triangle^*$        | िह  |
|   | HIGH          | _                              | 0                    | * 0 |
|   | LOW           |                                | 0                    | te  |
| Μ | IILDEW GUARD  | ○ (Operates for 4 to 12 hours) |                      | tu  |

Operation stops when the tank is full. To restart operation, remove water from the tank.

Operates continuously according to the room temperature and humidity. (Operates while turning the blower and compressor ON and OFF)

# **Cleaning the Air** (AIR PURIFIER)

To operate the air purifier only.



The PM2.5 filter is a consumable part. Please replace the filter regularly.

### Replacing PM2.5 filter

The PM2.5 filter is a consumable part. If the filter is dirty, replace it with a new one. (The filter cannot be reused even if it is washed) Conditions to replace

The PM2.5 filter has turned yellow or black due to cigarette smoke or dust.

The lifetime of the PM2.5 filter is one year. (It varies depending on the usage conditions)

Remove the pre-filter and replace the PM2.5 filter. Removing the filter P9

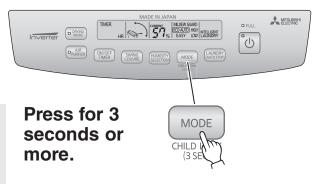
PM2.5 filter for replacement • Type: MJPR-EHPFT-HK

For these items contact your nearest Mitsubishi Electric dealer.

# **Using Child Lock**

The switches can be locked.

To prevent children from operating this unit, use this function.



• The child lock indicator is displayed. (Example)



### If you lock the unit when the POWER is OFF.

The unit will not turn on, even if you press the POWER switch to turn it on. The LCD backlight and child lock indicator will blink.

#### If you lock the unit when the POWER is ON.

The unit will not turn off, even if you press the POWER switch to turn it off. Only the child lock indicator will blink.

- When the child lock is set, only the CHILD LOCK switch can be used. When the child lock is activated, other switches are not operable. Deactivate the child lock to use the other switches.
   The child lock is cancelled when the power
  - The child lock is cancelled when the power cord is unplugged.

### <Releasing the child lock>



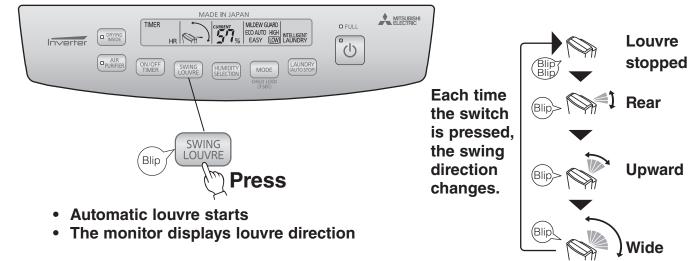
for 3 seconds or

The child lock indicator goes out.



# Using Louvre

The louvre can be made to swing. Select from the 4 possible settings to suit the purpose.



Remove the plug from the power socket and connect again, automatic louvre stops.

### **Displays louvre swing range** (The louvre and monitor do not move in synchronization.)

| Objective                                     | Recommended<br>swing mode        | Explanation of swing   |  |
|---|----------------------------------|--|--|
| To stop the<br>louvre at the<br>desired angle | Louvre stopped                   | Louvre stops in a vertical position, and louvre display<br>screen will disappear.<br>To change louvre to a desired angle, adjust the louvre<br>angle by hand.  |  |
| To dehumidify closets                         | • Rear<br>Approximately<br>50°   | The louvre swings to send air to the back of the unit.   |  |
| To dry the<br>laundry                         | • Upward<br>Approximately<br>60° | The louvre swing speed is automatically controlled so that<br>there is even distribution of air supply to the laundry.<br>The louvre moves slowly through the last<br>20° of the swing, as it takes shorter time to<br>traverse the upward arc than the rear arc<br>when louvre moves at a constant speed. |  |
| To cover the<br>entire room                   | • Wide<br>Approximately<br>120°  | The louvre swings from the upward position to the rear position to send air to all corners of the room.  |  |

• The level of noise emitted from the unit varies depending on the air-blowing direction.

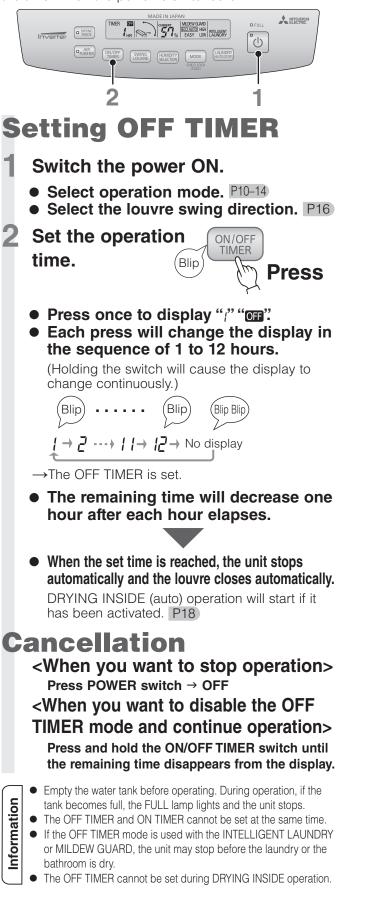
- To locate the position, the air outlet may stop up to 8 seconds and then start operating again.
- Information • If the louvre is touched by hand or object, the louvre angle will change, so readjust the louvre by pressing the louvre switch.
  - If air is blown directly onto a wall, the wall may become dirty because of dust in the air.
  - This dehumidifier memorizes the swing direction but not the desired angle at which the louvre was stopped. The next time you start it, it returns to the default setting (upward).

When drying your shoes, put them in a position slightly higher from the floor so that the air from the dehumidifier is directed to lote them.

# **Using Timer**

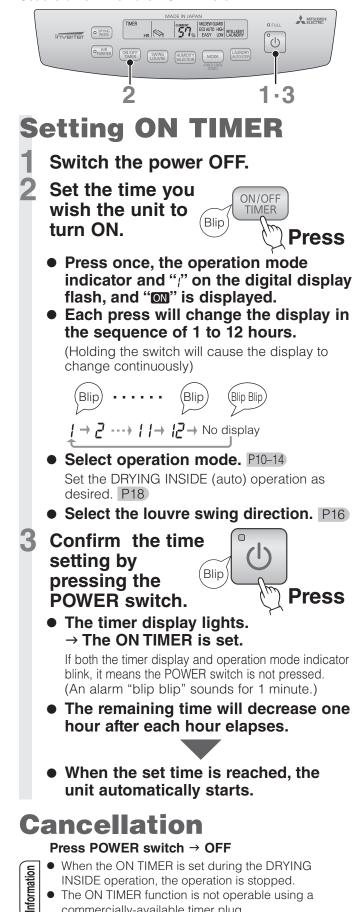
### **OFF TIMER operation**

The OFF TIMER can be set between 1 to 12 hours. Set the timer when the power is switched on.



### **ON TIMER** operation

The ON TIMER can be set between 1 to 12 hours. Set the timer when the POWER is off.



commercially-available timer plug.

17

# **Drying Inside Operation**

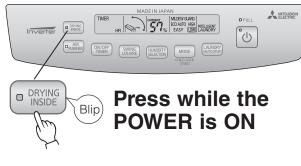
The inside of the unit can be dried to suppress mildew growth on the cooler.

The DRYING INSIDE operation is recommended after each use of the unit (approx. 1 hour).

When continuous operation is being performed by continuous drainage (setting hose), there is no need to perform the DRYING INSIDE operation every day. However it is recommend that DRYING INSIDE operation is used after every two weeks.

### **Automatic Operation**

To activate DRYING INSIDE operation after each use



 DRYING INSIDE operation standby (DRYING INSIDE lamp lights.)

### DRYING INSIDE operation starts when dehumidifying ends.

• **DRYING INSIDE operation starts.** The DRYING INSIDE lamp flashes, the humidity indicator turns off, and the louvre stops in the vertical position.

#### **DRYING INSIDE Operation**

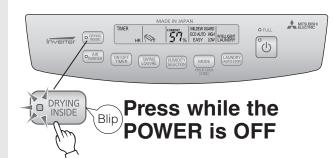
• DRYING INSIDE operation ends. The DRYING INSIDE lamp turns off and the louvre closes.

### <To deactivate the automatic operation>

Press DRYING When the POWER is ON. (The DRYING INSIDE lamp turns off.)

### **Manual Operation**

The DRYING INSIDE operation can only start when the POWER is OFF.



• DRYING INSIDE operation starts. The DRYING INSIDE lamp flashes, the humidity indicator turns off, and the louvre stops in the vertical position.

#### **DRYING INSIDE Operation**

• DRYING INSIDE operation ends. The DRYING INSIDE lamp turns off and the louvre closes.

### To abort DRYING INSIDE operation



Press while the unit is performing the DRYING INSIDE operation (the DRYING INSIDE lamp turns off).



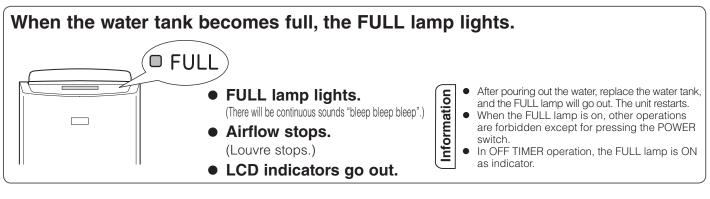
Press to abort the DRYING INSIDE operation and resume the regular operation.

- Disconnecting the power plug will stop the automatic operation.
- This function does not remove existing mildew. Also, aborting the DRYING INSIDE operation may cause the benefits to diminish.
- During DRYING INSIDE operation, do not close the louvre. It will cause noise.
- The moisture expelled from inside the unit may cause the room humidity level to rise.
- The air emitting from the unit may appear white depending on the humidity or temperature of the room.
- The moisture expelled from inside the unit may have a smell due to odorants, which have not been caught by the filter and dissolve in water.
- During DRYING INSIDE operation, the OFF TIMER cannot be set.
- If operation is stopped while the FULL lamp is lit, the DRYING INSIDE operation cannot be set unless the power is turned off.

Information

# **Draining**

When the tank is full (approximately 5.5 L), the unit automatically stops and the FULL lamp lights. Please empty the tank.



Information

lote

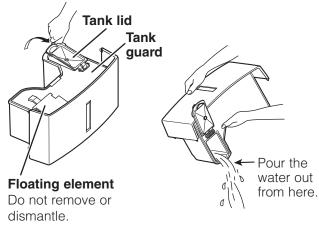




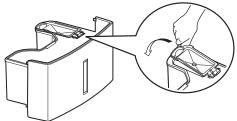
Hold the water tank.

Place your hand on the handle and carefully pull the water tank out straight to prevent water from spilling.

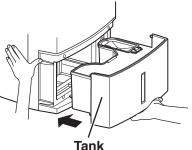
# Open the tank lid, and pour out the water.



### Close the tank lid.



4 Check the tank, and firmly push it all the way in.



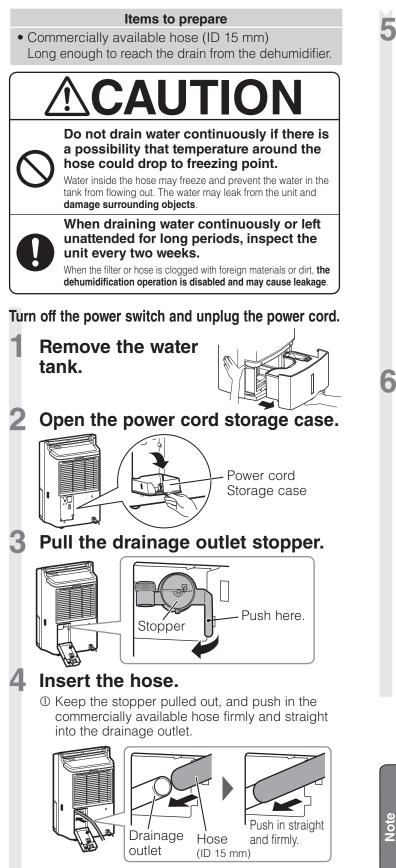
Tank Make sure the tank is not broken or cracked.

Confirm that the tank lid and the tank guard are securely attached, and push the tank in. (Sounds "Blip".)

- If the tank is not installed correctly, the FULL lamp will come on, and the unit will not operate.
- Secure the tank lid and tank guard properly or else the tank may become stuck.
- Do not remove or dismantle the floating element from the tank. If it is removed, the unit cannot detect the water level, and this could result in leakage.

# **Continuous Drainage**

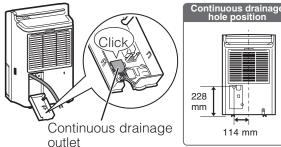
If a drain is available, the unit can continuously drain water by attaching a commercially available hose (with an internal diameter of 15 mm) to the drain. As the unit does not stop due to the water tank being full, it can be operated for a long period of time without the need to empty the water tank. If there is power outage during operation, once power is restored, the unit resumes in the mode it was operating before power outage.

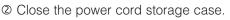


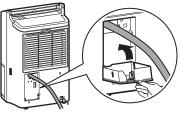
② Pull lightly to confirm that the hose does not come out.

# Close the power cord storage case.

① Fix the continuous drainage outlet.

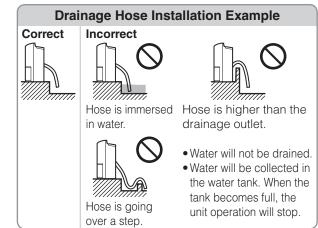






# Attach the tank to the unit, and set the end of the hose into the drain.

If the tank is not reattached, the FULL lamp remains ON and operation is not possible.



- Make sure the hose is in good condition free of bends and cracks.
- If it is hard to insert the hose, put it in water and then insert it. Do not use oils or lubricants. It may damage the unit.
- To stop continuous drainage, remove the hose, put the tank and use.
- Do not use the power plug with the power plug being stored in the power cord storage case.

# Maintenance

Do not use detergents, cleaning agents for heat exchange equipment, decontaminative powders, chemically treated cloth, gasoline, volatile oil, thinners, etc. They can damage the water tank or main body, which may result in leakage.

### **Once Every Two Weeks**

### Rear air intake • pre-filter • PM2.5 filter • sensor

Clogged pre-filter will reduce the effectiveness of dehumidifying. Clean it every two weeks is desirable. Pre-filter needs not to be replaced unless it is damaged or broken.

### Remove the pre-filter P9 and use a vacuum cleaner to suck up the dirt from the rear air intake and sensor.



Sensor Rear air intake

- PM2.5

filter

### Remove the PM2.5 filter from the pre-filter.

The PM2.5 filter cannot be washed. If the PM2.5 filter is dirty, replace it. P15 Pre-filter

### Use a vacuum cleaner to suck up the dirt.

If the pre-filter is very dirty, wash it with normal or lukewarm water and PM2.5 filter dry it thoroughly.

Set the PM2.5 filter and pre-filter. P9

### When Cleaning the Unit

### Water tank • Main body Wipe with a soft cloth.





Floating element Do not remove or dismantle.

Pre-filter

- Because the dust in the air may cause the tank lid and water tank to become dirty. If the dirt cannot be removed, wash with water then wipe with a dry cloth.
- Mildew may form in the water tank when the dirt is not removed thoroughly.

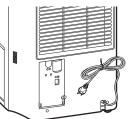
# Storage

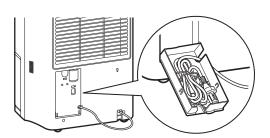
After switching the unit POWER off, leave for one day until any residual water inside is removed. Then carry out the following steps.

### Perform the DRYING INSIDE operation. P18

DRYING INSIDE operation is recommended for prevention of mildew growth inside the unit.

Hang the power cord on the storage hook or put it into the power cord storage case.



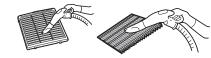


### Drain out the water.

Drain any water from the water tank and wipe off any remaining water. P19

### Clean the pre-filter and PM2.5 filter.

Use a vacuum cleaner to suck up dirt.



### Store the unit.

- Dry the unit fully and cover it with a cloth or similar item to protect the unit from dust.
- Store the unit in a place not exposed to direct sunlight and with less humid, and keep it in upright position.

# **Troubleshooting**

### • For the symptoms listed below, refer to the remedies listed right.

| Syr   | nptom   | > | Cause/Remedy  |           |  |  |  |
|---|---|---|---|-----------|--|--|--|
| The unit blows warm air.  |   | > | • The unit blows out warm air because dehumidified air passes through the re-heater. (There is no cooler function.) This is not a malfunction.  |           |  |  |  |
| Water does not collect in the water tank (minimal dehumidifying results). |   |   | <ul> <li>Check to see if the temperature/humidity is low.<br/>At first, confirm the current humidity. Low humidity reduces dehumidifyin<br/>effectiveness. (In winter, the dry air makes the humidity low, and the<br/>amount of water collected is decreased.) This is not a malfunction.</li> </ul>   |           |  |  |  |
| The unit doe  | es not operate                                      |   | <ul> <li>Check to see whether the power cord is off.</li> <li>→ Plug the power cord fully into the power socket.</li> <li>Check to see if anything is blocking the air intake or outlet.</li> <li>→ Remove the obstruction.</li> </ul>  | P9<br>P4  |  |  |  |
|   | es out and the                                      |   | <ul> <li>Check to see if the operation is performed in ECO AUTO and EASY mode.</li> <li>→ The unit automatically switches from dehumidification to air blowing and stops.</li> </ul>  | P12-13    |  |  |  |
| The unit sto  | ps.   |   | <ul> <li>Check to see if operation is being performed in the MILDEW GUARD mode.</li> <li>→ This operation ends automatically when the humidity drops and will stop in 4 hours as minimum.</li> </ul>  | P12·14    |  |  |  |
|   |   |   | <ul> <li>Check to see if the pre-filter is clogged.</li> <li>→ Clean according to the "Maintenance" procedures.</li> </ul>  | P21       |  |  |  |
|   | Stops after a short time.                           |   | <ul> <li>Check to see if operation is being performed in the INTELLIGENT LAUNDRY mode.</li> <li>→ If the room temperature drops to approximately 5°C or below, the operation will stop in approximately one hour. The reason for this is that if the room temperature is too low, it becomes difficult to remove moisture from the laundry and humidity does not change.</li> </ul> |           |  |  |  |
|   | FULL lights.  |   | <ul> <li>Check to see whether water tank is full.</li> <li>→ Empty the water tank and return the water tank to its original position.</li> <li>Check to see if the water tank is inserted properly.</li> <li>→ Adjust the position of the water tank.</li> </ul>  | P19<br>P9 |  |  |  |
|   | tinues to operate<br>it is turned OFF.              |   | <ul> <li>Check to see if the unit is in DRYING INSIDE operation.<br/>The unit starts DRYING INSIDE operation automatically after<br/>ending normal operations.</li> </ul>   | P18       |  |  |  |
| The humidity level does not drop to the set level easily.                 |   |   | <ul> <li>Check to see if the room is too large.</li> <li>→ Use the unit for the specified area range.</li> <li>Check to see if the windows and doors are opened too often.</li> <li>→ Try to keep the room closed during operation.</li> <li>Check to see if steam producing appliances such as kerosene heaters are on in the vicinity.</li> </ul>                                 |           |  |  |  |
| the unit diffe  | eter reading on<br>ers from other<br>s in the room. |   | • Hygrometer readings differ from place to place even if in the same room. Use the unit humidity reading as an estimate.  | P6        |  |  |  |
| The louvre das set.   | loes not work                                       |   | • Press the SWING LOUVRE switch again.  | P16       |  |  |  |
| The louvre rer it stops.  | mains open when                                     |   | <ul> <li>When the power lamp is ON, it operates intermittently.</li> <li>When the operation ends, the louvre closes.</li> </ul>   |           |  |  |  |
| The water tai liquid or whit  | nk contains<br>te water residue.                    |   | • The residue is from final product testing at the factory and is not a malfunction.  |           |  |  |  |
|   | residue on the water tank and lid.                  | > | <ul> <li>The residue is from the dirt in the air.</li> <li>→ Clean according to the "Maintenance" procedures.</li> </ul>  | P21       |  |  |  |

| Symptom              |  | Cause/Remedy   |  |  |  |
|----------------------|--|--|--|--|--|
|                      | The operating<br>noise is loud/<br>reverberates.   | <ul> <li>Check to see if the unit is on a slope or uneven surface which causes the unit to tilt or wobble.</li> <li>→ Move to a safe and even surface.</li> <li>Check to see if the pre-filter is clogged.</li> <li>→ Clean according to the methods specified in the "Maintenance" section.</li> <li>Operating the unit on a wood board or in a small room is likely to cause acoustic resonance.</li> <li>→ Placing a soft mat underneath the unit can reduce the acoustic resonance.</li> </ul> |  |  |  |
| The<br>unit          | The operating<br>sound suddenly<br>increases in<br>volume.   | • Sound increases when the compressor starts operation.<br>(Approximately three minutes after turning on the unit, or during ECO AUTO and EASY operation.)   |  |  |  |
| makes<br>noises.     | The air blowing sound changes in volume.   | • The volume of the sound differs depending on the louvre angle. P16   |  |  |  |
|                      | The unit produces<br>a simmering<br>sound.   | • This is the sound of the refrigerant flow.<br>The sound can be heard when the unit is turned on, during<br>operation, or when operation stops. No sound can be heard<br>when the refrigerant flow stabilizes.  |  |  |  |
|                      | The unit produces<br>a buzz that sounds<br>intermittently (or<br>the compressor<br>does not activate). | • This is the sound of the compressor when it starts up.<br>In ECO AUTO and EASY modes, the compressor operates<br>intermittently, so there is compressor startup sound. The<br>compressor does not start when the operation ends or until 3<br>minutes has passed after the unit is turned on. This is to protect<br>the compressor from damage.  |  |  |  |
| The unit             | When first used  | <ul> <li>The temperature of heat exchanger goes up rapidly, causing transient odor</li> </ul>  |  |  |  |
| produces<br>an odor. | During DRYING<br>INSIDE operation  | <ul> <li>The discharged moisture may emit an odor. It is common that the<br/>PM2.5 filter cannot eliminate all the odors and the odors can be<br/>absorbed by moisture inside the unit.</li> </ul>   |  |  |  |
|                      | r plug or power socket<br>abnormal heat.   | • Stop operation and seek service assistance using the number on the next page.  |  |  |  |

### Error message (Humidity indicator)

| Digital Display  | > | Cause/Remedy   |  |  |
|--|---|--|--|--|
| b / or b∃ appears.   | > | <ul> <li>Check to see if the power cord is plugged properly.</li> <li>→ Correctly plug the power cord into the power socket.</li> </ul>  |  |  |
| U l appears.   | > | <ul> <li>● Is the room temperature too high?</li> <li>→ Press the POWER switch again when the room temperature becomes 40°C or less.</li> </ul>  |  |  |
| PЧ, Fb, or FE appears.   |   | <ul> <li>Check to see if anything is blocking the air outlet.</li> <li>→ Remove the obstruction and plug the power cord into the power socket aga</li> <li>Check to see if the pre-filter is clogged.</li> <li>→ Clean according to the "Maintenance" procedures.</li> </ul> |  |  |
| R5, R8, b2, E 1-E4, ER-EF,<br>E0-E9, ER-EE, F0-F2, FE,<br>or Fd appears. |   | <ul> <li>Malfunction</li> <li>→ Take note of error message, unplug the power cord, and seek service assistance using the number on the next page.</li> </ul>   |  |  |

If the symptoms persist even after following the prescribed remedies, or the error message does not disappear, unplug the power cord, and seek service assistance using the number on the next page. When unplugging and plugging back the power cord into the power socket, wait at least one minute before plugging it in. 

# **Specifications**

| Model  | MJ-EV38HR-A                  |
|--|------------------------------|
| Power supply                                       | Single phase 230-240 V 50 Hz |
| Dehumidifying capacity <sup>*1</sup>               | 38 L/day                     |
| Power consumption                                  | 500 W                        |
| Water tank capacity Stops automatically at approx. |                              |
| Weight   | 18.1 kg                      |
| Dimensions (H × W × D)                             | 630 mm × 410 mm × 299 mm     |

• The dehumidifying capacity is a value obtained when the dehumidifier is continuously run at a room temperature of 30°C and relative humidity of 80%. It indicates the amount of dehumidification per day (24 hours).

# **Disposal**

Dispose according to the garbage regulations in your district.

 PM2.5 filter Material: PET and PS • Unit

Do not disassemble. Dispose according to the garbage regulations in your district.

#### SOLE AGENT in Australia MITSUBISHI ELECTRIC AUSTRALIA PTY LTD. (Incorporated in New South Wales) ABN 58 001 215 792

348 Victoria Road, Rydalmere NSW 2116

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