

IMPORTANT NOTICE

This recycle symbol may appear on packaging material or components of this product.



This symbol is a mandatory requirement in some countries and does not necessarily indicate that the material can be recycled in Australia. The Plastic Identification Code (numbers 1 to 7 in a "chasing arrows triangle") may also appear on packaging material or components for this product.



This symbol is designed to identify the resin type used in the manufacture of the material on which it appears. It does not indicate that the material is recyclable.

If you have any questions on the recyclability of any materials please contact the Mitsubishi Electric Australia office in your state.

MITSUBISHI ELECTRIC AUSTRALIA PTY. LTD.

(INCORPORATED IN NEW SOUTH WALES)

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Phone: (02) 9684 7777

Queensland

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Western Australia

Unit 5, 329 Collier Road,
Bassendean WA 6054
Phone: (08) 9377 3400

South Australia/ Northern Territory

Suite 1, 224 Glen Osmond Road
FULLARTON SA 5063
Phone: (08) 8338 1001

Victoria/ Tasmania

Suite 2,10 Compark Circuit
Mulgrave VIC 3170
Phone: (03) 9535 7800

www.MitsubishiElectric.com.au



WARRANTY

PUBLIC DISPLAY MONITOR

IMPORTANT

Please keep this Warranty in a safe place.
It is valuable.

The benefits conferred by this Warranty are in addition to all other rights and remedies in respect of the product which the consumer has under Australian Consumer Law

Please complete and keep with original purchase docket.

OWNER'S NAME:

ADDRESS:

CITY: STATE: POSTCODE:

MODEL No: SERIAL No:

DATE OF PURCHASE:

INVOICE/SALES DOCKET No:

RETAILER'S NAME:

ADDRESS:

CITY: STATE: POSTCODE:

OWNER RESPONSIBILITY

Before you request a repair to the product under this Warranty please check the following to save you unnecessary expense. You will have to pay for service calls in relation to the product and any repair made to the product that is not related to a manufacturing defect in the product.

POWER: Check that the power plug is pushed in and the power is switched on. If there is still no power, check whether there is power at the power point by using another appliance.

USER CONTROLS: Ensure that they are set in accordance with the instructions in the Owner's Instruction Manual.

INSTALLATION: Make sure your product is correctly installed.

REMOVAL: It is the Owner's responsibility to advise Mitsubishi Electric Australia if the product is located in a difficult to access area or where the product's location poses an Occupational Health and Safety risk.

RELOCATION: This Warranty does not cover relocation or re-installation and set up of the product.

INPUT SIGNAL: Check that the input signal is connected and is the correct type for this product.

BATTERIES: This Warranty does not apply if the product is damaged by the use of exhausted, leaking or used batteries or fails to function correctly as a result of the use of such batteries.

1. This Warranty:

- a) covers the product described above against labour and manufacturing defects in the product only for a period of **three (3) years** from the date of purchase.
- b) covers replacement parts and repair labour provided under this Warranty for manufacturing defects for the remainder of the period of Warranty for the product into which they are incorporated or applied.
- c) only covers the product if purchased in Australia and operated in Australia.
- d) does not cover any consumable including accessories supplied with the product unless such item is shown to be defective when the product is first purchased by the consumer.
- e) does not cover relocation or re-installation and set up of the product.
- f) does not provide free of charge unlimited on site service.
- g) covers pixel defects (bright/dark pixels) only when they fall outside the tolerance specified for the model by Mitsubishi Electric Australia. Refer to www.MitsubishiElectric.com.au for defect tolerance specifications.

2. This Warranty will not apply if:

- a) the product is damaged by the use of an accessory which is not supplied by Mitsubishi Electric Australia.
- b) the product is damaged by the use of a consumable which is not supplied by Mitsubishi Electric Australia or its recognised retailers.

- c) the product case is opened by a person other than Mitsubishi Electric Australia's recognised retailers or repairers, or a recognised retailer's repair agent.
- d) the display exhibits image persistence or panel degradation due to continued and/or extended periods of use without an effective screen saver. Refer to the User's Manual or the Operational Guidelines Relating to 24/7 Usage of Public Displays document online at www.MitsubishiElectric.com.au on how to avoid this type of wear & tear.

3. Under this Warranty:

- a) where a valid Warranty claim is made under this Warranty, the product will be repaired, during normal business hours, at the premises of a Mitsubishi Electric Australia recognised retailer or repairer, or a recognised retailer's repair agent without cost to the owner for parts and repair labour or, at the option of Mitsubishi Electric Australia, the product will be replaced. (Contact the Mitsubishi Electric Australia office in your State for details of recognised retailers and repairers).
- b) the owner is responsible for all transport costs and intransit insurance costs if the product or part has to be returned for repair to a Mitsubishi Electric Australia recognised retailer or repairer, or a recognised retailer's repair agent. Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Mitsubishi Electric Australia will not accept responsibility for damage to the product caused by unsuitable or inadequate packing.
- c) the owner is at all times responsible for the repair of damage to the product that is not a manufacturing defect, including damage to the product caused by any accidental or intentional damage to the product (whether or not the damage is caused by the owner), improper voltage, fire, misuse, abuse, neglect, alterations by or negligence, incorrect or incomplete installation or operation, major disaster including flood, lightning strike, cyclone, bushfire, earthquake, vermin or foreign matter entering the product, e.g. dirt and moisture. The OWNER RESPONSIBILITY list is provided to help in this regard. Refer to the Owner's Instruction Manual for operation and other information.
- d) the owner is responsible for providing reasonable and safe service access to the product. This warranty does not cover any costs or additional labour associated with gaining access to the product if installed in restricted access areas, high locations or where there is an Occupational Health & Safety risk.

4. For repair of the product under this Warranty:

- a) the Mitsubishi Electric Australia recognised retailer or repairer should be contacted within thirty (30) days of the consumer becoming aware of the manufacturing defect in the product.
- b) this Warranty with the original purchase docket must be presented to Mitsubishi Electric Australia's recognised retailer or repairer or the recognised retailer's repair agent.

5. The products of Mitsubishi Electric Australia come with guarantees, additional to this Warranty, that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

6. To the fullest extent permitted by law, Mitsubishi Electric Australia's liability under this Warranty and the other statutory guarantees imposed at law is expressly limited to:

- a) in the case of products, the replacement of the product or the supply of equivalent product, the payment of the cost of replacing the product or of acquiring an equivalent product or the repair of the product or payment of the cost of having the product repaired, at the discretion of Mitsubishi Electric Australia; and
- b) in the case of services, supplying the services again or the payment of the cost of having the services supplied again, at the discretion of Mitsubishi Electric Australia.

7. No other person or non-statutory organisation is authorised by Mitsubishi Electric Australia to vary the provisions and conditions of this Warranty.