



Diamond Digital

DIAMOND DIGITAL

DVI965B

Colour TFT LCD Monitor

19" (48cm) LCD Panel Size

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Reference Information

For future reference, write the following information about your monitor in the space below. The serial number is found on the back of the product or on the bottom of its stand.

Monitor Information

Product Name: Diamond Digital DV196SB

Serial Number: _____

Date of Purchase: _____

Dealer Information

Dealer: _____

Telephone
Number: _____

Address: _____



Important Safety Instructions

Please read the following safety instructions before installing or cleaning your Diamond View monitor:

1. Unplug the monitor's power cable from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a soft cloth to clean the monitor housing.
2. Slots and openings on the back or top of the cabinet are provided for ventilation. They must not be blocked or covered. This product should never be placed near or over a radiator or other heat source, or used in a built-in installation unless proper ventilation is provided.
3. Never push objects of any kind, or spill liquid of any kind into this product.
4. Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltages or other hazards.
5. If any abnormal operation or accident (such as dropping the unit) occurs, disconnect the monitor from the wall power outlet and contact qualified service personnel.
6. Turn the audio volume control of the built-in speakers to minimum (0) and turn the monitor off before connecting or disconnecting any audio cable.

Features

Your Diamond Digital DV196SB monitor features:

- ◆ **Native (Maximum) Resolution: 1280 x 1024 @ 60Hz**
- ◆ **High Brightness – 300 cd/m²**
- ◆ **High Contrast Ratio – 800:1**
- ◆ **True Colour Display**
The Diamond Digital DV196SB monitor supports 16.7 million colours.
- ◆ **High Quality Ratiometric Expansion**
The Diamond Digital DV196SB can expand any resolution within the monitor's specified range to full screen.
- ◆ **Auto Adjustment Function**
The auto-adjustment key automatically optimises the displayed image.
- ◆ **Plug and Play Compatibility with Microsoft® Windows® 2000 and XP**
- ◆ **Dimensions (WxHxD): 410mm x 420mm x 178mm**
- ◆ **Light Weight - only 4.4 kg**
- ◆ **Low Power Consumption**
50 W maximum during operation.
- ◆ **Power Saving**
Power management complies with VESA DPMS standard. When the system is idle (in monitor standby mode), the monitor power consumption drops to less than 1W.
- ◆ **On Screen Display**
Allows you to adjust all settings simply using on-screen menus.
- ◆ **Built-in 1W Stereo Amplifier and 8Ω Speakers**

Unpacking the Monitor

Please check that the following items are included with your monitor. If they are missing or damaged, please contact your place of purchase immediately.

LCD monitor



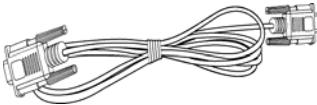
User's Manual



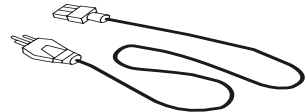
Audio Cable



Signal Cable (VGA)



Power Cord



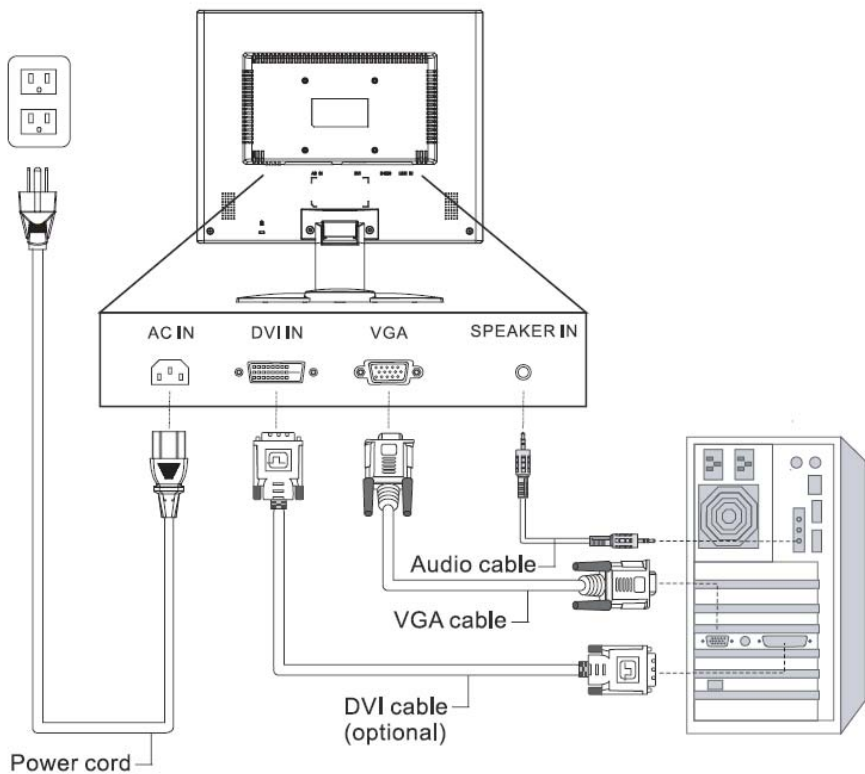
Locate the model name and the serial number label on the back of your monitor, and write the details of the monitor and your place of purchase in the space on page (ii) of this manual for future reference.

4 Hardware Installation

Your monitor is equipped with a power supply with a voltage range from 100 to 240 Volts AC at a frequency of 50 to 60 Hz. Make sure that your local power supply is within the supported range. If you are unsure, please contact your electricity supplier.

To install your Diamond Digital DV196SB monitor:

1. Please ensure the computer and monitor power cables are both unplugged.
2. Attach the monitor's D-sub signal cable to the VGA output on the videocard, located at the back of the computer. Attach the other end to your LCD monitor.
3. Connect the stereo audio cable from the audio jack on the monitor to the audio output of your computer's sound card.
4. Connect the power cord from the monitor's power jack to an AC power socket. Please make sure that you have easy access to the power socket so you can disconnect the unit from the power socket if needed.



5 Windows driver installation

The DV196SB is fully Windows compatible so no specific Windows drivers are required to be loaded.

Windows 98, ME, and 2000

After connecting your new monitor, the system will detect the monitor and automatically start the **Add New Hardware** wizard. Follow the prompts to load the Plug and Play drivers.

Windows XP and 2000

Windows XP and 2000 will automatically load the Plug and Play drivers.

Setting the Display Resolution

Choosing The Best Resolution

All LCD panels have a native resolution, which is the maximum resolution that may be displayed on the LCD panel. In the case of the DV196SB the native resolution is 1280 x 1024 pixels. Lower resolutions can still be displayed at full screen, however as the lower resolution must be expanded, the quality of the displayed image is not as good as when the native resolution is displayed. For best performance from any LCD monitor, you must use the monitor's native resolution.

If you are using Windows 2000 or XP, you can change the resolution as follows:

1. Double-click the **Display** icon in Control Panel.
2. From the **Display Properties** dialogue box, select the **Settings** tab. Set the resolution to 1280 x 1024 using the resolution slider.
3. Click **OK** to close **Display Properties**.

If you are using an Apple Macintosh, change the resolution by doing the following:

MacOS 8.x/9.x

1. Click the Apple icon at the top, left corner of the screen, select **Control Panel** and then select **Monitors**.
2. Select a resolution of 1280 x 1024 pixels with 60Hz refresh rate.
3. If 60Hz is not available, click **Recommended** in the **Show** drop-down box

and change it to **All**. Select the resolution and refresh rate as above.

A colour depth of either **Thousands** or **Millions** is recommended.

MacOS X

1. Click the Apple icon at the top, left corner of the screen, select **System Preferences** and then select **Displays**.
2. Select a resolution of 1280 x 1024 pixels with 60Hz refresh rate.
3. A colour depth of either **Thousands** or **Millions** is recommended.

Supported Graphics Modes and Refresh Rate Selection

There is no need to choose the highest possible refresh rate when using an LCD monitor.

For best results, set your videocard to display the native resolution of the LCD monitor. Other video resolutions may be displayed poorly or not at all. Note that the DV196SB's preset modes correspond to VESA or Apple Macintosh standard graphics signals for these resolutions. All recent models of videocards should be able to support these modes. For the native resolution of 1280 x 1024 pixels, the refresh rate should be set to 60Hz.

To change the refresh rate of the videocard for Windows 2000 or XP:

1. Right click an empty space on the Desktop, then select **Properties**.
2. Click the **Settings** tab, then click **Advanced**.
3. Select the **Monitor** tab. Click the drop down box to select a refresh rate.
4. Select a refresh rate of 60Hz, for best results.
5. Click **Apply**, and then **OK** twice.

Please Note:

- Some graphics modes may not be supported. For an optimal picture it is recommended that you select 1280x1024. The default setting may require some adjustment using the monitor's OSD before use.
- The displayed image may show some distortion or noise that can be caused by the signal from the VGA card if it does not correspond with the usual standard. This is not a problem with the monitor. If it is still visible after using the Automatic adjustment, you can usually improve the displayed image by manually adjusting the phase, horizontal position and pixel frequency settings using the "Image Adjust" menu. See Chapter 7, ***Adjusting the Monitor***, for more details.
- When you shut down Windows you may see interference lines on your screen. This is caused by the manner in which Windows controls the videocard at this point and is normal with all LCD monitors.
- To extend the service life of the product, we recommend that you use your computer's power management functions to turn the monitor off after extended idle periods.



Adjusting the Monitor

Picture Optimisation

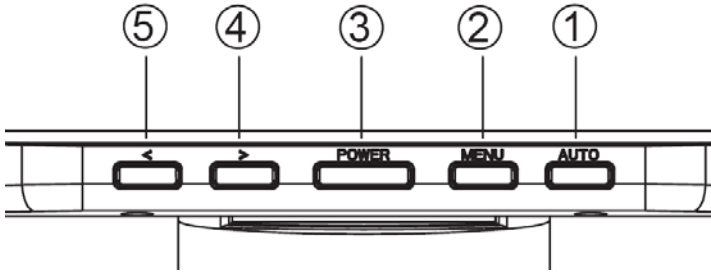
Press the **Auto** button, to optimize the picture. This works best if the videocard is set to display the native resolution of the LCD monitor, and if a suitable stationary image is displayed. (such as the desktop).

The monitor will remember the settings obtained by the auto calibration settings and use them whenever you turn the monitor on. Note that you may need to readjust the monitor if it is connected to a different computer or if the computer's videocard is replaced.

If you are still not satisfied with the result, you can enhance the image by using the monitor's manual adjustment functions.

Manual Picture Adjustment

Adjustments to the displayed image and audio volume are made using the On-Screen Display (OSD), and the buttons on the front of the monitor.



1	AUTO	Auto Adjustment Button	OSD Off: auto adjustment function. OSD On: Confirms an OSD selection.
2	SEL/MENU	OSD Function	Enters / Exits OSD
3	POWER	Power Switch	Power On/Off Blue-Operation mode / Orange-Power saving mode
4/5	< >	Left Button Decrease Button	OSD Off: Press < or > to directly adjust the “volume” and brightness. OSD On: Use these buttons to adjust the values of a selected function.

To Manually adjust the image:

1. Display a test pattern image on the monitor. This is the best way to observe changes as you adjust the image. Alternatively, a stationary image may be used, preferably one with small text or thin vertical lines.
2. Open the OSD menu by pressing the **SEL/MENU** button on the monitor.
3. Press < or > to select the **Image Adjust** menu, then press **AUTO**.
4. Press < or > to select **Clock** and then press < or > adjust.
5. Check the current setting. Increase or decrease the **Clock** setting to get the optimum picture. If some noise or distortion is still visible in the centre section of the test pattern, select **Phase** and press **AUTO**.
6. Adjust the Phase setting to optimise the displayed image. Close the phase submenu by pressing **SEL/MENU**.
7. Select **H-Position** or **V-Position** and press **AUTO**.
Adjust the horizontal and vertical position so that the image is centred. Its width and height should be the same as the visible width of the screen. Close the phase submenu by pressing **SEL/MENU**.
8. Press **SEL/MENU** to close the OSD menu and save your changes.

If you are still not satisfied with the result, check the videocard is set to native resolution the refresh rate is set to 60Hz, before repeating this procedure.

Please Note:

You must use one of the factory modes. If the **Auto** button is not working, or the **NO SUPPORT** message is shown on the OSD, you are not using a supported resolution. If you are having difficulties selecting a supported mode, ask your computer dealer, or the manufacturer of your graphics card for assistance.

The procedures described in this chapter should be performed for every resolution and type of graphics signal that you wish to use. For example, if a particular application requires a resolution of 800 x 600 pixels, but all other applications use the monitor's native resolution, you will need to display the test pattern and make adjustments twice.

The monitor will remember your settings and use them whenever you turn the monitor on. Note that you may need to re-adjust the monitor if it is connected to a different computer or if the videocard is replaced.

Restoring the Factory Default Settings

To restore the factory defaults, press **SEL/MENU** to open the OSD, highlight **Advanced** and then press the **AUTO** button. Select **Factory Recall** and press **AUTO** to restore the default settings.

On Screen Display (OSD) Functions

The On Screen Display (OSD) provides functions that allow you to adjust the displayed image, change the audio volume, reset the monitor and get information about the displayed graphics signal.

The OSD has seven functional groups for Brightness/Contrast, Image Adjust, Audio, Colour, OSD Setup, Advanced, Information.

Brightness/Contrast	Brightness, Contrast and level adjustments.
Image Adjust	Clock – Adjusts the sampling frequency for the Analogue (VGA) to Digital signal conversion. Phase – Adjusts the phase of the pixel clock to eliminate sampling noise. H/V Position – Adjusts the Horizontal and Vertical picture position.
Audio	Adjusts the volume and mute settings.
Colour	Adjusts the colour temperature of the display.
OSD Setup	Adjusts the OSD position and timeout settings.
Advanced	Resolution Notifier – Indicates the newly adjusted resolution settings, including horizontal and vertical frequencies. Factory Recall – Auto to select or SEL/MENU to exit.
Information	Displays the current video settings.

8 Frequently Asked Questions

The image is blurred, how can I get the best quality picture?

- ◆ Read chapter 6, *Setting the Display Resolution*, and select a video signal with the correct resolution and refresh rate. Then read chapter 7, *Adjusting the Monitor*, and make adjustments to the displayed image based on these instructions.

- ◆ Have you used a VGA extension cable?

If so, remove the extension cable and check the displayed image. Has the image quality improved? Optimise the image using the procedures in chapter 7 with the extension cable removed. Reconnect the extension cable once the image has been optimised. Depending on the characteristics and type of the extension cable, some blurring or distortion may occur due to conduction losses of the extension cable. You can minimise these losses by using an extension cable with better conduction quality or with a built-in booster.

- ◆ Does the blurring only occur at resolutions lower than the native (maximum) resolution?

Please read chapter 6, *Setting the Display Resolution*. Select a graphics signal that uses the monitor's the native resolution (1280x1024 pixels).

Why does the image look yellow, blue or pink instead of showing the correct colours?

- ◆ The most common cause of this problem is a loose VGA signal cable or connector. Check that the cable is securely connected to the computer.
- ◆ Check the VGA signal cable for damage. If any pins are bent or broken off, contact your dealer or an authorised Mitsubishi Electric service agent (see Chapter 10 for details).

No image is displayed, what can I do?

- ◆ Check that the light (LED) next to the monitor's power button is lit and is blue in colour. If the LED is blue, press the **SEL/MENU** button on the monitor to access the On Screen Display. If the message *NO SUPPORT* appears there, please read chapter 6, *Setting the Display Resolution* and reset the graphics card to one of the monitor's supported graphics signals.
- ◆ If the LED is orange the monitor is in power saving mode. Press a button on the computer keyboard or move the mouse to wake the computer. If that does not help, check that the VGA cable is securely plugged into the computer. Also check the pins of the VGA cable's connector. If any pins are bent or broken off, then contact your dealer (see Chapter 10 for details).
- ◆ If the LED is not lit at all, check that the monitor is plugged into the power supply mains socket and that the power switch is turned on. Check that the monitor's power switch is also turned on.

The image is or distorted, flashes or flickers:

- ◆ Check that the monitor's signal cable is securely connected to the computer.
- ◆ Read the chapters 6 and 7 of this manual, then select the correct resolution, refresh rate and make adjustments based on these instructions.

The image is displaced in one direction:

- ◆ Use the **H-Position** (horizontal position) adjustment in the **Input Adjust** menu of the monitor's OSD to reposition the image.
- ◆ Read the chapters 6 and 7 and then select the correct resolution, refresh rate and make adjustments based on these instructions.



Specifications

Model: **Diamond Digital DV196SB**

Display Characteristics

Display Type	19" diagonal TFT LCD
Viewable Diagonal Area	48 cm / 19"
Native (Maximum) Resolution	1280 x 1024 pixels
Colours	16.7 million
Contrast Ratio	800:1 (typical)
Brightness	300 cd/m ² (typical)
Response Time	5 ms typical (Tr + Td)
Viewing Angle (Horizontal, Vertical)	170°, 150°(typical)
Dot Pitch	0.264 mm

User Interface

Controls	Power switch, Auto adjust, < or > and Menu.
On-Screen Display Functions	Brightness/Contrast, Image Adjust, Audio, Phase, Colour, OSD Setup, Advanced, Information

Input Signal

Line Frequency	31 - 81kHz , 56 ~ 75Hz vertical
Image Frequency (Refresh Rate)	56 - 75Hz

Video Signal	Analogue 15 pin D-sub (Positive polarity) 0.7Vpp/75Ω
Synchronization	TTL separate, composite TTL
Signal Connection	15-pin VGA, 24-pin DVI-I

Physical Characteristics

Power Management	VESA DPMS, Energy Star
Maximum Power Consumption	50 Watts (Blue LED)
Power Saving Mode	< 1 Watts (Orange LED)
Operating Voltage	100 - 240 VAC, 50 - 60 Hz
Dimensions (W x H x D)	410 x 420 x 178mm
Weight	4.37 kg (net)
Temperature (Operating)	0°C - 40°C
Air Humidity (Operating)	20% - 80%
Safety	AS/NZS 60950
EMI/EMC	AS/NZS Cispr22 (C-Tick),
Other	TCO-99, ISO-13406-2

IO Service Contacts

If problems persist after checking this manual, please contact your place of purchase or contact:

Australian Service Contacts

Visit the Customer Support section of Mitsubishi Electric Australia's web site at

www.mitsubishielectric.com.au

for details of your nearest Mitsubishi Electric Authorized Service Center or contact the Service Department for your state:

New South Wales and Australian Capital Territory

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Rydalmere, NSW, 2116

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Fax: (02) 9684-7684

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Hendra, QLD, 4030

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East Burwood, VIC, 3151

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Bassendean, WA, 6054

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Fax: (08) 9377-3499