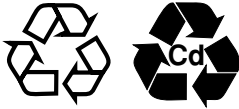


## IMPORTANT NOTICE

This recycle symbol may appear on packaging material or components of this product.



This symbol is a mandatory requirement in some countries and does not necessarily indicate that the material can be recycled in Australia. The Plastic Identification Code (numbers 1 to 7 in a "chasing arrows triangle") may also appear on packaging material or components for this product.



This symbol is designed to identify the resin type used in the manufacture of the material on which it appears. It does not indicate that the material is recyclable.

If you have any questions on the recyclability of any materials please contact the Mitsubishi Electric Australia office in your state.

### **MITSUBISHI ELECTRIC AUSTRALIA PTY. LTD.**

(INCORPORATED IN NEW SOUTH WALES)

A.B.N. 58 001 215 792

#### **New South Wales**

348 Victoria Road,  
Rydalmere NSW 2116  
Phone: (02) 9684 7777

#### **Queensland**

Unit 12, 469 Nudgee Road,  
Hendra QLD 4011  
Phone: (07) 3623 2000

#### **Western Australia**

Unit 5, 329 Collier Road,  
Bassendean WA 6054  
Phone: (08) 9377 3400

#### **South Australia/ Northern Territory**

77 Port Road,  
Hindmarsh SA 5007  
Phone: (08) 8340 2000

#### **Victoria/ Tasmania**

270 Ferntree Gully Road,  
Notting Hill VIC 3168  
Phone: (03) 9535 7800

[www.MitsubishiElectric.com.au](http://www.MitsubishiElectric.com.au)



# WARRANTY

## AIR CONDITIONER

**Residential and Light Commercial**  
(up to 18kW capacity)

### IMPORTANT

Please keep this Warranty in a safe place.  
It is valuable.

The benefits conferred by this Warranty are in addition to all other rights and remedies in respect of the product which the consumer has under the Trade Practices Act and similar State and Territory Laws.

Please complete and keep with original purchase docket.

OWNER'S NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE: \_\_\_\_\_

POSTCODE: \_\_\_\_\_

MODEL No: \_\_\_\_\_

SERIAL No: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_

INVOICE/SALES DOCKET No: \_\_\_\_\_

RETAILER'S NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE: \_\_\_\_\_

POSTCODE: \_\_\_\_\_

### OWNER RESPONSIBILITY

Before you request service to the product under this Warranty please check the following to save money. You will have to pay for attention to faults and correction of all faults or problems not related to the product.

**POWER:** Check that the power plug is pushed in and the power is switched on. If there is still no power check whether there is power at the point by using another appliance. Also check that the circuit breaker has not been tripped.

**USER CONTROLS:** Ensure that all user controls are correctly set.

**INSTALLATION:** Confirm that the product is correctly installed. If necessary consult with the installer.

**OBSTRUCTIONS:** The Warranty does not cover problems caused by dirty air filters, air flow obstructions in the indoor or outdoor section of the product, leaves, dust, or foreign objects blocking vents and coils. These are important points to be kept under observation and should be checked regularly. Blocked drainage pipes can cause condensate water to leak out of the product instead of draining from it. Check in humid weather. Regular checks for and clearance of obstructions are the owners responsibility.

**RELOCATION:** This Warranty does not cover relocation or re-installation and set up of the product.

**BATTERIES:** This Warranty does not apply if the product is damaged by the use of exhausted, leaking or used batteries or fails to function correctly as a result of the use of such batteries.

#### 1. This Warranty:

- covers the product described above against labour and faulty materials for a period of **sixty (60) months** from the date of purchase.
- covers replacement of parts and repair labour provided under this Warranty for the remainder of the period of Warranty for the product into which they are incorporated or applied.
- only covers the product if purchased in Australia and operated in Australia or its territories.
- does not cover any consumables including accessories and/or air filters supplied with the product unless such items are shown to be defective when the product was first purchased by the consumer.
- is limited to products with an output capacity of up to 18kW.
- does not cover any damage to paintwork, metalwork, or finished trims of the product caused by weathering, atmospheric fallout, hail, salt, or other corrosive residue.

#### 2. This Warranty will not apply if:

- the product is damaged by the use of an accessory not supplied by Mitsubishi Electric Australia.
- the product is damaged by a consumable which is not supplied by Mitsubishi Electric Australia or its recognised retailer and where the consumable is not of an equivalent standard and quality.

- the product is damaged by exhausted, leaking or used batteries or fails to function correctly as the result of the use of such batteries.
- the product case is opened by a person other than Mitsubishi Electric Australia's recognised retailer or repairer, or the recognised retailers repair agent.
- the product is damaged by the incorrect use or installation of any consumable.
- the product is damaged by a failure to check and clear obstructions in both indoor and outdoor sections of the product, including the air filters, vents, coils and drainage pipes.
- the product is installed in a moveable dwelling, e.g., caravan or boat.
- the product is re-installed during the period of the Warranty at any location other than the original location.
- the product is installed in non-domestic or non-commercial premises.
- the product is used for a purpose other than the cooling and heating of air for the physical comfort of humans.

#### 3. Under this Warranty:

- product defects covered by this Warranty will be, during normal business hours repaired by Mitsubishi Electric Australia's recognised repairer, or the recognised retailer's agent without cost to the owner for parts and repair labour or, at the option of Mitsubishi Electric Australia, the product will be replaced. (Contact the Mitsubishi Electric Australia office in your State for details of recognised repairers).
- the owner is responsible for all transport costs and intranet insurance costs if the product or part has to be returned for repair to Mitsubishi Electric Australia's recognised retailer or repairer, or the recognised retailer's repair agent. Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Mitsubishi Electric Australia will not accept responsibility for damage to the product caused by unsuitable or inadequate packing.
- the owner is responsible for all travelling and transport costs if the owner requests any repair to be performed at premises outside areas normally serviced by Mitsubishi Electric Australia's recognised retailer's repair agent.
- the owner is responsible for providing reasonable and safe service access to the product. This Warranty does not cover any costs or additional labour associated with gaining access to the product installed in restricted access or high locations.
- the owner is at all times responsible for the repair of defects caused by accidental or intentional damage, improper voltage, fire, misuse, abuse, neglect, alterations by or negligence of the consumer, incorrect or incomplete installation or operation by the consumer, Acts of God, vermin or foreign matter entering the product, e.g. dirt and moisture. The OWNER RESPONSIBILITY list is provided to help in this regard. Refer to the Owner's Instruction Manual for operation and other information.

#### 4. For repair of the product under this Warranty:

- the retailer should be contacted within thirty (30) days of the fault developing.
- this Warranty with the original purchase documents must be presented to Mitsubishi Electric Australia's recognised retailer or repairer or the recognised retailer's repair agent.

#### 5. Various warranties or conditions may be implied or obligations may be imposed on Mitsubishi Electric Australia by provisions of the Trade Practices Act 1974 and other laws in force in Australia. If any such provision applies, then to the extent permitted by law and to the extent that this Warranty is given in addition to such warranties or conditions, any liability under this Warranty is expressly limited to:

- in the case of products, the replacement of the product, the payment of the cost of replacing the product or of acquiring an equivalent product, at the discretion of Mitsubishi Electric Australia; and
- in the case of services, supplying the services again or the payment of the cost of having the services supplied again, at the discretion of Mitsubishi Electric Australia.

#### 6. This is the only Warranty given by Mitsubishi Electric Australia on this product. No other person or non-statutory organisation is authorised by Mitsubishi Electric Australia to vary the provisions and conditions of this Warranty.